

Crime and Disorder Select Committee
Review of Protection of Vulnerable Older Residents Living at Home
Outline Scope

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Which of our strategic corporate objectives does this topic address?	
<p>The following Policy Principle is particularly relevant:</p> <ul style="list-style-type: none"> Protecting the vulnerable through targeted intervention 	
What are the main issues and overall aim of this review?	
<p>Concerns have been raised in relation to crimes in local neighbourhoods, specifically those against vulnerable older people living at home.</p> <p>On 19th February 2019, the Executive Scrutiny Committee agreed to refer the issue to the Crime and Disorder Select Committee for further review.</p> <p>It is proposed to undertake a review to understand:</p> <ul style="list-style-type: none"> the wider context of crime data and police resources in the Borough; how key local service providers promote the safety and wellbeing of vulnerable residents living in their homes; the role of the voluntary and community sector; local community-based initiatives to promote community safety. <p>The review will use an evidence-based approach to assess the issues affecting more vulnerable older people (with a focus on those aged 80 and above), and identify where additional support can be provided, where appropriate.</p>	
The Committee will undertake the following key lines of enquiry:	
<p>What is the overall context in relation to crime data in the Borough?</p> <p>In particular, what is the position in relation to crimes committed against more vulnerable older people (in the 80+ age group)?</p>	

<p>What police and community safety resources are available? How have these changed over time?</p> <p>How do local service providers, and the voluntary and community sector, work both individually and in partnership to promote and ensure the home safety and wellbeing of vulnerable people?</p> <p>Do organisations have Vulnerable Customer registers in place? If so, how do these inform service delivery? How are residents added to the registers?</p>	
<p>Who will the Committee be trying to influence as part of its work?</p> <p>Cabinet, Cleveland Police, public service and VCS partners.</p>	
<p>Expected duration of review and key milestones:</p> <p>6 months</p>	
<p>What information do we need?</p> <p><i>Existing information (background information, existing reports, legislation, central government documents, etc.):</i></p> <ul style="list-style-type: none"> MORI data – perceptions of community safety <p><i>New information:</i></p> <ul style="list-style-type: none"> Overview of crime data, including the demographic breakdown of victims Local service provision as detailed below: 	
<p><i>Who can provide us with further relevant evidence? (Cabinet Member, officer, service user, general public, expert witness, etc.)</i></p> <p>Chief Constable, Cleveland Police</p> <p>Lead Officer for Stockton-on-Tees, Cleveland Police</p> <p>Police and Crime Commissioner</p> <p>Cabinet Member for Access, Communities & Community Safety</p> <p>Victim Support / Safe in Tees Valley</p> <p>Home Safety Association / other local initiatives (included those privately funded)</p> <p>Catalyst</p>	<p><i>What specific areas do we want them to cover when they give evidence?</i></p> <p>Overall crime context for Cleveland and Borough, overview of current / future service delivery and available resources</p> <p>Overall context for Cleveland and Borough, role in community safety initiatives (e.g. neighbourhood watch)</p> <p>Cabinet Member view</p> <p>Service provision – response to vulnerable victims of crime / preventative services</p> <p>Role, details of advice / services provided (where appropriate)</p> <p>Overview of the role of the voluntary and community sector</p>

SBC One Call	Service provision to provide prevention / reassurance
SBC Adult Social Care	Service provision to provide prevention / reassurance
Thirteen Group / potentially other housing providers / Private Sector Housing	Service provision to support residents, partnership working
Cleveland Fire Brigade	Role in community safety and supporting vulnerable members of community
Older People's Representative (e.g. Age UK)	Feedback from community, details of advice / services provided (where appropriate)
<p>How will this information be gathered? (eg. financial baselining and analysis, benchmarking, site visits, face-to-face questioning, telephone survey, survey)</p> <p>Committee meetings, desktop research.</p>	
<p>How will key partners and the public be involved in the review?</p> <p>Partner organisations to be involved in the review as outlined above.</p>	
<p>How will the review help the Council meet the Public Sector Equality Duty?</p> <p>The review will specifically aim to support local residents who may be vulnerable due to their individual circumstances, including age and housing arrangements.</p>	
<p>How will the review contribute towards the Joint Strategic Needs Assessment, or the implementation of the Health and Wellbeing Strategy?</p> <p>The draft Stockton-on-Tees Health and Wellbeing Strategy 2019-23 contains the following priority:</p> <ul style="list-style-type: none"> All people in Stockton-on-Tees live in healthy places and sustainable communities 	
<p>Provide an initial view as to how this review could lead to efficiencies, improvements and/or transformation:</p> <p>An assessment of local relevant public services and how they contribute to the protection of the vulnerable, and recommendations for improvement.</p> <p>An assessment of local community infrastructure and whether more support is needed to help promote safety and wellbeing of vulnerable residents.</p>	

Project Plan

Key Task	Details/Activities	Date	Responsibility
Scoping of Review	Information gathering	February 2019	Scrutiny Officer Link Officer
Tri-Partite Meeting	Meeting to discuss aims and objectives of review	27.02.19	Select Committee Chair and Vice Chair, Cabinet Member(s), Director(s), Scrutiny Officer, Link Officer
Agree Project Plan	Scope and Project Plan agreed by Committee	14.03.19	Select Committee
Publicity of Review	Determine whether Communications Plan needed	TBC	Link Officer, Scrutiny Officer
Obtaining Evidence	SBC Adult Social Care SBC One Call Thirteen Housing Group Cleveland Police Office of the Police and Crime Commissioner Cleveland Fire Brigade Catalyst Older People's Reps	25.07.19 26.09.19 16.10.19	Select Committee
Members decide recommendations and findings	Review summary of findings and formulate draft recommendations	21.11.19 (informal)	Select Committee
Circulate Draft Report to Stakeholders	Circulation of Report	November 2019	Scrutiny Officer
Tri-Partite Meeting	Meeting to discuss findings of review and draft recommendations	02.12.19	Select Committee Chair and Vice Chair, Cabinet Member(s), Director(s), Scrutiny Officer, Link Officer
Final Agreement of Report	Approval of final report by Committee	19.12.19	Select Committee, Cabinet Member, Director
Consideration of Report by Executive Scrutiny Committee	Consideration of report	21.01.20	Executive Scrutiny Committee
Report to Cabinet/Approving Body	Presentation of final report with recommendations for approval to Cabinet	23.01.20	Cabinet / Approving Body